

I.S.P.C.
November 9, 2006
Meeting Minutes

Attendees: *Dave Kroeker, Don Herz, Terry Lowe, Randy Ober, Ken Kuszak, and Doug Thomas*

Administration

2007/2008 Budget

The preliminary work has started for the budget year 2007 - 2008. I.S. will work with Dave to see what might be done to save money on the use of the old LGFS System.

GIS Coordinator Position

The position of GIS Coordinator was turned down by the party that originally was offered this position. Applications for another round of interviews have been received in the Personnel Department. November 17th, we will have a conference call with the consultants to discuss the applicants. The Assessment Center where we bring in the final candidates being considered for the position is tentatively set for December 4th and 5th.

Sheriff Web Site

Byron Hurder had asked us to change the link to the Sheriff's "Ten Most Wanted" list. He has built a web site which was represented to GAIC as being designed for Law Enforcement only to be used throughout the State to obtain sensitive data. The "Ten Most Wanted" is a list that should be available to the general public. The Sheriff's Department has now been informed that if they want to have public access they will need to use the public server as been has been established historically by the City and County.

Lancaster Manor

We recently met with Lancaster Manor and it has been decided that we will meet on a monthly basis every third Thursday. Everything seems to be working out well for the Manor. A backup PC has been set up with the Time Clock software and delivered. We also brought Billette's old CPU Unit (IBM) back with us after our last meeting out there.

Networking

Community Mental Health Center/Parks and Recreation/Health Department

The redundant loop from CMHC to Parks and Recreation and onto the Health Department is up and running.

Health Department

The Health Department itself, now has fully redundant hardware in both of their buildings.

Antelope Valley

The fiber which was modified for the Antelope Valley project took a hit by a back hoe. The telephone pole was busted, but the fiber was tested and showed no damage. The fiber was reinstalled after the telephone pole was replaced. This resulted in no downtime.

Time Warner Project Reimbursements

Time Warner was doing very well on timely reimbursements, however, we presently have a \$129,000 reimbursement that is pending with Time Warner, and we are now in the process of preparing another \$160,000-\$170,000 reimbursement.

Hall of Justice/Fire Station #3/Cherry Creek

We are working with Lincoln Electric System on the west loop as a joint fiber project. A change order has been processed to include the Public Defender's new location (Courthouse Square) into this project. We have only installed fiber for now, pulled it into a box outside, and as soon as the Public Defender's building remodeling is completed, we will go in and finalize this fiber terminations and establish a network closet.

VoiP/LPD Precinct-North 49th Street

Purchasing has approved the VoiP project for the Police Precinct at 49th and Madison Streets, and has sent the Executive Order to the Mayor's Office for signature. The old 3Com equipment has been exchanged for additional Nortel equipment. Initially, the plans were to have a small hub at the Precinct location, and now it has been decided to put a larger hub at Information Services so that it will be assessible when the time comes to deploy VoiP everywhere. We are sharing the cost of the hub with the Lincoln Police Department. They will pay \$10,000 and Information Services will pay \$14,000.

Windstream Line Charges

Lincoln Electric System has received some new rates from Windstream for VoiP circuits. Originally, they quoted us a cost of \$1,650 per month. Estimates to LES have been reduced by about 40% to a new figure of \$885 per month. Information Services was originally quoted \$165 per month for a block of 100 phone numbers. The cost to LES would be \$99 per month for the first block of 100, and \$45 monthly for each additional 100, which is a 75% reduction. Omaha is paying \$16.50 per month for the same service with Windstream. We would prefer to keep our same numbers with the VoiP, so that we would not have to change our directories, letterhead, business cards, etc.

Information Center

Thin Clients

We are going to put our first thin clients at Corrections in Air Park. Corrections will test this for one month to see how it functions for them, in light of the fact that there is no fiber to their Air Park facility and they operate with DSL circuits. Thin Clients is a scaled down PC that processing is done on a server from Information Services which takes care of screen displays. They are essentially windows based dumb terminals.

County Word Processing Server

Installation of the County Word Processing server was scheduled for the upcoming weekend, but has been postponed due to the Election Office having reports to process for the State. The installation will be rescheduled for a later weekend.

Notes Archiving

Information Services has completed installing the 100 Archive licenses to the top 100 email users. This has saved 43gig of disk space. Statistics show that 50% of disk space

is being taken by 11% of our users, which is approximately 150-200 users.

Major 2006/2007 PC Projects

Sheriff's Department

We have received the 15 PCs that were ordered for the Sheriff's Department. We will watch them set these up, we will see if they use our full support as well as our base images.

Juvenile Probation

We have received and installed the 12 PCs for Juvenile Probation.

Adult Probation

8 PCs and software have been ordered for Adult Probation. We have received some of the order and will be installing it soon.

City - PC Approvals

All City PCs go through Steve Hubka for approval so we only act on them as requests are received from the various City offices.

Wiki Server

The Wiki server basically is an internal server to be used by Information Services to post information. It will be used for suggestions, communicating problems, and may also provide surveys.

Video Conferencing

The Fire Department is interested in video conferencing for FEMA purposes. The Public Defenders and County Corrections have also expressed an interest. We had set up a demonstration with a company that has Mega Meeting. Information Services had purchased handsets and video cameras. Ken Kuszak and Dan Wright recently held a video conference with a salesman in California. Ken and Dan experienced no problems, however, several times they were cut out from the California party. We are considering leasing the system since it would be passed on after Danny Wright completes his term as a FEMA Officer. We will be meeting with Nortel on November 15th to see if they have a solution that will fit our applications. It has been mentioned that some would like the video conferencing to include up to 15 parties, and also be able to accommodate a complete presentation.

Technical Support

Lancaster Manor

The Lancaster Manor AS/400 had additional disk capacity installed on Thursday, October 12th. We have installed the American HealthCare browser based front end and we installed the new Time Clock interface software on a second PC in the business office for backup purposes. Our current disk utilization is 35.8%.

County PeopleSoft AS/400

The County PeopleSoft AS/400 prime shift utilization in October was 10.51% compared to 9.24% in September. Disk utilization is 56.9% compared to 42.5% in September. The increased usage is attributed to the system service we implemented in early September

and the current project of upgrading the PeopleSoft application. We are hoping that some disk usage can be cleaned up now that the consultant has the upgrade in production.

City JDE AS/400

The City JDE AS/400 prime shift utilization in October was 10.93% compared to 8.61% in September. Disk utilization is 62.0%.

IBM "Mainframe"

The IBM z/890 Enterprise Server prime shift utilization was 53.33% in October compared with 52.76% in September. There were 2,827,419 CICS transactions executed which included 429,845 web transactions.

Systems Development

InterLinc eGov

Web Assistant training is completed for the Level III's, with the exception of just a few that were involved with the recent election. Training course work is being compiled now for the Level I Web Assistant training. We plan to start those classes in January, which will focus on new employees, or as refresher information for existing employees. Doug and Terry are working with the WI-LINC Commission. Doug is serving on the Legal Sub Committee and Terry is with the Technology and Community Research Sub Committee. Monday is the Nebraska Digital Government Summit which will feature a session on WI-LINC's mission and goals. The InterLinc Partnerships RFP was reissued and sent out. We should hear back from the partners within the next couple of weeks. The current contracts remain in force until December 31st. Phase II of the InterLinc Action Center, (Ombudsman), is scheduled to begin the first quarter of 2007. A new ePay Parking option is being designed to allow the reloading of parking garage cards via InterLinc. Swimming Pool Passes will be available by ePay beginning November 15th.

County Attorney/Public Defender Case Management

DefenderData completed the initial screens to display our data, and we have viewed them

with a demonstration. DefenderData would now like a demonstration from us showing them how our current system is being used. The plan is to give the new screens to both the County Attorney's and Public Defender's Offices during the month of November to begin receiving feedback.

General Assistance

The General Assistance monitoring program was put into production on October 19th. There were some last minute changes to this project which caused it to go slightly over budget.

Empagio Beta Project (Tesseract)

Information Services meets with Empagio about every six months, they introduce new marketing strategies and talk to us about proposed enhancements. Payroll project planning for production will be budgeted for upgrade in fiscal year 2007/2008.

Enterprise One Upgrade (PeopleSoft)

The complex effort was successfully implemented on October 29, 2006. Final directory, space, and software cleanup efforts are ongoing. Finalized CNC training will be conducted during the last week of November. We are now on current and compliant releases of this software.

Community Mental Health Center

The first delivered module of the CMHC project has been called into question and all efforts have been placed on hold until a review can be conducted on the required utilization of TRIM. Information Services had put into production the new Imaging Retrieve System and had begun the conversion of the Crisis Center documents as a foundational proof of concept project. This new system made the most recent client data and supporting documents available to both onsite and remote case worker's real-time, 24/7. Information Services had been working with Brian Pillard on the physical relocation of the balance of the records that would have utilized TRIM for record retention and retrieve purposes. The independent RHIO group also is issuing an RFI for a joint Mental Health Case Management System. Information Services continues to monitor this group to make sure there are no redundant efforts taking place. No County monies have or will be expended in Case Management until the direction of the RHIO effort is clear.

Next Meeting

December 14, 2006